HOW TO REFER YOUR PATIENT TO FIRST LINK®

Alzheimer Society BC & YUKON

Refer your patients, their caregivers and families to the Alzheimer Society of BC and Yukon as soon as you notice signs of dementia. Individuals can be referred at any stage, including before a formal diagnosis has been made.

Why refer?

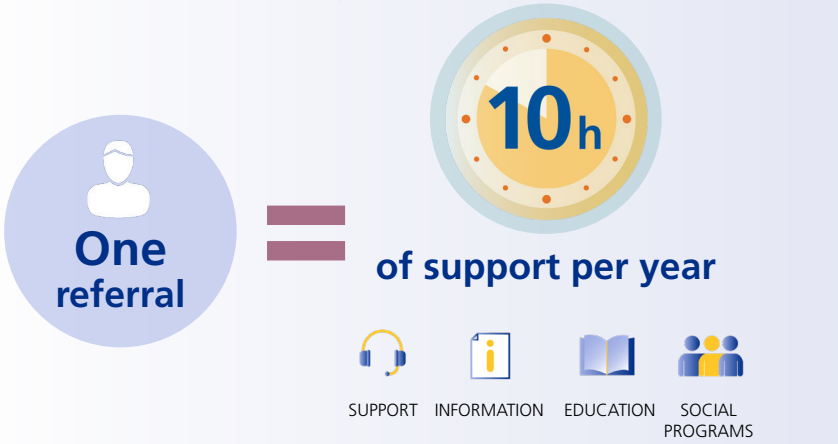
Referrals help people understand the disease, plan ahead and develop support networks earlier on.

Through ongoing, proactive contact, we provide information, guidance and support between clinical visits.

As needs evolve, we continue providing support every step of the way.

> *"We may only see an individual or family once or twice, but with a First Link® referral, we know they will be provided with ongoing support."*
>
> – Eve Lyon, social worker, St. Paul's Hospital

64% of people affected by dementia are more likely to access our supports if you or another health-care provider makes the referral.*



How to refer?

You can easily refer in three simple steps:

1. **Ask** the individual or family member for permission to forward their name to the Alzheimer Society of BC and Yukon.
2. **Access** the one-page referral form on Med Access, Wolf or Pathways web-based directory or download it from alzbc.org/refer
3. **Fax** the completed form to 1-833-238-7390 (toll-free).

What happens when I refer?

You should receive confirmation when we've contacted your client within a few weeks. They will receive:

- A phone call from us, followed by an information package containing relevant programs, services and resources specific to their needs.
- Regular communications to keep them informed about our support services.
- Information about community and health-care services that may be helpful.
- Ongoing follow-ups as determined by their needs.

*Source: Leger Canada survey for Alzheimer Society of BC and Yukon, February 24 to March 14, 2026.

First Link® Dementia Helpline 1-800-936-6033 | alzbc.org/refer

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