



Facilitator, Health-Care Provider Education Delivery (Interior region)

About the position

The Facilitator, Health-Care Provider Education Delivery facilitates U-First!® education for frontline staff in long-term care. U-First!® is a standardized, dementia training program that enhances the skills and knowledge of person-centred care practices of frontline care providers, supporting the development of a common knowledge base, language, values and approach to caring for people living with Alzheimer's disease and other dementias. As part of the Alzheimer Society of B.C.'s health-care provider education delivery team, facilitators are responsible for the direct delivery of the U-First!® program to a health-care audience, as well as responding to participant inquiries and managing program registrations. The facilitator also maintains working relationships with past participants and long-term care home staff to support program uptake and ongoing participant engagement and success through the provincial community of practice. This role works closely with U-First!® Master Trainers and the Provincial Coordinator, Community of Practice, to ensure smooth program delivery and continued quality improvement.

This role reports to the Manager, Health-Care Provider Education Delivery.

Title: Facilitator, Health-Care Provider Education Delivery

Salary range: \$51,400 - \$59,000 per year (pro-rated to 0.6 FTE)

Contract: Temporary until September 30, 2027 (grant-funded term position)

Hours: Part time - 21 hours per week

Location: Kelowna, Kamloops or Penticton – Hybrid

Key responsibilities

- Facilitate a standardized dementia training program for frontline staff in long-term care across the province – in-person and live online through Zoom – adhering to the program's facilitator standards.
- Work closely with the program coordinator to schedule training sessions and support program logistics, including liaising with in-person site contacts/vendors and sharing venue details.
- Ensure a successful learner experience by supporting learners from registration to training completion, including sending email reminders and follow-up communication.
- Provide ongoing support by phone or email to frontline long-term care staff who have completed the U-First! program, as part of the U-First!® community of practice.
- Support quality improvement initiatives and the development and facilitation of the U-First!® community of practice deliverables, as needed.
- Participate in provincial and national U-First!® community of practice activities, and the U-First!® mentoring program, which offer ongoing support and learning opportunities, including bite-sized learning and discussion forums.
- Complete U-First!® course work and maintain U-First!® certification.
- Support ongoing evaluation of the health-care provider education program, ensuring adherence to evaluation and statistics procedures.
- Promote the health-care provider education program through outreach and awareness activities, such as through attending conferences or health-care provider events, as needed.
- Maintain confidential client files, including recording workshop attendance and interest holder engagement using Raiser's Edge software.
- Other duties as required to meet the Society's organizational goals.

About you

You have 3 to 5 years of experience in the health or social care sector with people living with dementia, along with a relevant degree, diploma, or equivalent combination of education and experience. You are a passionate educator, team player and advocate of person-centred care, with a commitment to our mission, and delivering results with integrity and respect.

Key qualifications

- 3-5 years of experience in the health or social care sector.
- Preferred experience in direct care roles with people living with dementia, such as in long-term care or adult day programs.
- Experience in group facilitation and delivering standardized education programs online or in person.
- Demonstrated value for personhood and applied knowledge and application of person-centred approaches and active listening.
- Ability to build trusting relationships with community partners and health-care providers.
- Excellent oral and written communication skills with a demonstrated ability to work independently and as a member of a team.
- Excellent organization and time management skills.
- High degree of professionalism and integrity.
- Committed to teamwork and continuous improvement.
- Able to travel regularly within the service region, as well as occasionally to regional and provincial meetings.
- Must have a valid driver's license, access to reliable transportation and live near a major airport.
- Able to work some evenings and weekends, as required. Flexibility with regards to scheduling is expected.

Technical qualifications

- Advanced working knowledge of the Microsoft Office suite of programs (Teams, Outlook, OneNote, Excel, Word, PowerPoint).
- Extensive knowledge of Alzheimer's disease and other dementias.
- Knowledge of seniors' services, long-term care and health care in B.C. is an asset
- Familiarity with contact relationship management systems (client databases) is an asset.

About us

As a member of the team, you will have access to a wide range of employee benefits, including:

- Flexible work environment and hybrid work options.
- Generous paid time off: 4 weeks' vacation, 2 personal days, and 13 paid public holidays (pro-rated to 0.6 FTE).
- Comprehensive employee health benefits including Health Care Spending Account, group RRSP, and Employee Assistance program for you and your dependents.

The Alzheimer Society of B.C. has aligned with guidance from public health authorities. We have a mandatory COVID-19 vaccination policy for all employees. This policy requires all employees to be fully vaccinated against COVID-19.

There are approximately 85,000 British Columbians living with dementia, and this number is growing. For every person living with dementia, there are many more people affected, including family, friends, co-workers and other

members of their communities. Our vision is of a world without Alzheimer's disease and other dementias and that world begins with a more dementia-friendly society, where people affected by dementia are acknowledged, supported and included. When you work for the Alzheimer Society of B.C., you help us realize that vision by connecting more British Columbians to the support and education they need at any point on their dementia journey. You help us challenge stigma and change the future for people affected by dementia. You help us show people affected by dementia that they're not alone.

Equity and diversity and inclusion are essential to societal change and healthy workplaces. An open and diverse community fosters the inclusion of voices that have historically been underrepresented or discouraged. We encourage applications from members of groups that have been marginalized on any grounds enumerated under the B.C. Human Rights Code, including sex, sexual orientation, gender identity or expression, racialization, disability, political belief, religion, marital or family status, age, and/or status as a First Nation, Metis, Inuit, or Indigenous person.

TO APPLY

If this sounds like you, we would love to hear from you.

EMAIL (Only PDF or Word documents are accepted) your resume and a cover letter that details how your experience and qualifications match this opportunity. Please include your salary expectation.

People & Culture team
Alzheimer Society of B.C.
300 – 828 West 8th Ave
Vancouver, BC V5Z 1E2

humanresources@alzheimercbc.org

**This posting will remain open until the position is filled.
We encourage you to apply as soon as possible.**

We sincerely thank all applicants for their interest in the Alzheimer Society of B.C. Due to the high number of applications we receive, only applicants who are selected for an interview will be contacted.

To find out more about the Society, our programs, and about First Link® and the Dementia Helpline, visit www.alzheimercbc.org



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