

# Alzheimer Society

GREY-BRUCE

## Job description

Join our creative, collaborative, and supportive team!

### Job Description

First Link Care Navigator

Location: Alzheimer Society of Grey-Bruce – Owen Sound office, Community

Status: Full Time (35 hours/week) 1 year contract with possible extension

### Summary:

The First Link Care Navigator will coordinate and integrate supports and services around the person living with dementia and their care partner. In this direct client service role, they will be the key “go-to” person for families after a dementia diagnosis, with responsibility for identifying needs, supporting self-management goals, and strengthening the communication and care planning linkages between providers and across sectors along the continuum of care. The First Link Care Navigator will strive to ensure that every person diagnosed with dementia and their care partner(s) have timely access to information, learning opportunities and support when and where they need it in order to achieve the following outcomes:

- increase system capacity to provide families facing a dementia diagnosis with system navigation support
- improved client experience and health for the person living with dementia and their care partner(s)
- greater care partner capacity and competency to effectively manage their role and reduce incidence of crisis situations
- enhanced capacity for the person living with dementia to remain in their own home and community for as long as possible

### Qualifications:

#### **Education:**

- A university degree in social sciences or a related field, or comparable education, along with knowledge and understanding of community resources and services is required.
- Membership in a Professional College is preferred.

#### **Experience:**

- 3 to 5 years client service experience in the health and/or social service sectors working with older persons with dementia and their caregivers
- Experience working directly with people living with Alzheimer’s disease or other dementias and their care partners
- Experience and knowledge in management of chronic and complex health conditions
- Knowledge of available community services/supports and clinical, social, and residential care options

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- Understanding of roles and linkages across primary care, community care and specialized geriatric services
- Strong knowledge of client-centred philosophy
- Knowledge of clinical practices and training models related to dementia (e.g., P.I.E.C.E.S.)
- Experience in assessment and care planning/coordination
- Experience working in settings requiring inter-professional collaboration

## ***Other Knowledge, Skills, Abilities or Certifications:***

- Excellent communication (verbal and written)
- Exceptional interpersonal skills, including shared decision-making and facilitation
- Ability to prioritize workload and manage competing tasks
- Ability to take initiative and be resourceful
- Excellent problem-solving and change management skills
- Proficiency in technology (e.g., Microsoft Office and case management and care coordination systems)
- Demonstrated ability to work independently and within a team
- Expertise and experience in cultural sensitivity and diversity
- Ability to support programs which may occur outside of regular work hours
- Access to consistent and reliable transportation as travel throughout Grey & Bruce Counties may be required
- Ability to speak French or other languages an asset

**Job Type** – Full Time – 35 hours/week 1 year contract with possible extension; to start in November 2024

Please submit your resume and cover letter in one document to:  
[employment@alzheimergreybruce.com](mailto:employment@alzheimergreybruce.com)

- Email subject: First Link Care Navigator

**Closing Date:** October 28, 2024

This role will require wearing proper personal protective equipment (PPE) and completing education in proper Public Health guidelines surrounding PPE, Covid-19, and other infection, prevention, and control protocols.

The Alzheimer Society is an equal opportunity employer and we are dedicated to building a workforce that reflects the diversity of our communities in which we live and serve. We are also committed to inclusive, barrier-free recruitment and selection processes in accordance with the Human Rights Code and AODA and encourage applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

**Commitment to Equitable Recruitment:**

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The Alzheimer Society welcomes those who have demonstrated a commitment to upholding the values of equity and social justice and we encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, Black and persons of colour, persons with disabilities, people living with dementia, care partners and those who identify as 2SLGBTQ+.