## 2022 - 2023 **ANNUAL REPORT** ALZHEIMER SOCIETY NIAGARA

## Société Alzheimer Society



# You Weave Us Together

## Mission

To advocate for and with people living with dementia and their care partners and provide access to a diverse range of appropriate resources and supports.

Particularly, to alleviate the personal and social consequences of Alzheimer's disease and other dementias and to promote research.

## Vision

A community where individuals with dementia and their care partners are fully supported to maximize their quality of life and well-being.

Ultimately, a world without Alzheimer's disease and other dementias.

#### Message from the ASNR President and CEO So

The World Health Organization (WHO) is hopeful that COVID-19 is on its way to becoming an endemic. No one ever wants to be so unprepared again in the face of a pandemic. The past 3 years have taught the Alzheimer Society of Niagara Region to pivot quickly and be innovative in our program delivery, fundraising tactics, communications and remote work capabilities. Amongst all the challenges we have remained diligent to our mission to advocate for and with people living with dementia and their care partners and provide access to a diverse range of appropriate resources and supports.

Reflecting on this past year from April 1st, 2022, to March 31st 2023, we are very proud to have supported 2,972 unique individuals, a 36.5% increase over last year, along with 10,388 visits across the organization. As you will read in this Annual Report, we have continued to succeed, and our achievements pay tribute to those we serve.

We cautiously have resumed in-person programs and services while upholding masking requirements and public health regulations. We still continue to offer virtual programming opportunities. There were 12,374 attendees in total at educational sessions, client social programs and support groups this past year.

We were able to advocate for more in-home respite hours through Ontario Health due to our waitlist in the regular respite program. We also reallocated High Intensity Supports at Home (HISH) hours to those individuals at higher risk of hospital admission. In total we offered 23, 371 hours of respite to 164 clients between the two programs.

Our Society has a reputation for being a proactive leader in specialized dementia care. When Ontario Health created a new program, Let's Go Home (LEGHO), our organization was selected to provide respite services and a navigator staff person for those living with dementia. This program transitions patients from an emergency department setting to their own home with bundled community supports to avoid any re-admissions to hospital.

Our Society continued to be an active partner on the planning table of the Niagara Ontario Health Team (NOHT-ESON) amongst 46 other Niagara healthcare organizations. It has been a very busy year, with the team identifying dementia as a priority population. Our Alzheimer Society leads the working group of 15 committed organizations and two caregiver representatives. The group has examined ways to provide more timely access for cognitive assessments which ultimately connects individuals to community resources earlier in their journey. Through this work, various collaborations have been initiated and we are excited about the potentials for system transformation.

As part of our provincial Alzheimer Federation agreement, our organization must be accredited by the end of 2024. Significant progress has been made in revising policies, formalizing risk management and quality improvement plans and providing evidence for accreditation standards. Our site visit by the Canadian Centre for Accreditation is scheduled for February of 2024.

The pandemic changed a lot of operational functions, including staff working remotely. As many organizations have adopted hybrid working models, we offered a model in May of 2022 and most staff took advantage of working part of the work week at home. Our staff satisfaction survey reported a 96% overall satisfaction rate.

Our mission could never be fulfilled in such unprecedented circumstances without the commitment and dedication of highly skilled individuals. We would like to acknowledge the staff for their commitment and tireless devotion and compassion for our clients. We owe each volunteer, donor, funder, community partner, and Board Member our gratitude for their continued commitment to our vision and mission. Our heartfelt thanks also go to the thousands of courageous caregivers supporting people living with dementia.

As dementia grows exponentially across Ontario, we can and will achieve our vision of a community where individuals with dementia and their care partners are fully supported to maximize their quality of life and well-being.

Laura Ford, President Teena Kindt, CEO Alzheimer Society of Niagara Region

## Board of Directors

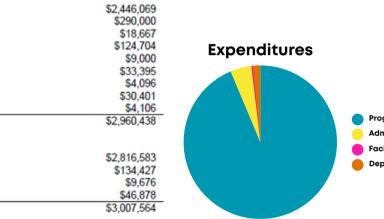
Laura Ford, President Dennis Martin, Past President Tim Wright,Vice President Heather Doerkson, Treasurer Catherine Esposito, Secretary Vic Kerschl, Director and Foundation Rep Rene O'Brien ,Director Jennifer Schembri, Director Sherri Turner, Director



## **Chapter Finance**

Condensed Statement of Financial Position as at March 31, 2023

Assets			Base Funding - 82.63%
Current Assets	\$531,009		Alzheimer Society Niagara Foundation - 9.80%
Fixed Assets	\$766,707		Hew Horizons Grant - 0.63%
	\$1,297,716		Alzheimer Society of Ontario - 4.21%
Liabilities & Net Assets			Resilient Communities Support Fund - OTF - 0.30
	£410.0E4		
Current Liabilities	\$419,954		Lotteries - 1.13%
Net Assets	\$877,762		Interest Income - 0.14%
	\$1,297,716		Direct Service Funding - 1.03%
Condensed Statement of Operations for the year ended March 31, 2023			Amortized Capital - 0.14%
Revenue			
Base Funding	\$2,446,069		
Alzheimer Society Niagara Foundation	\$290,000		
New Horizons Grant	\$18,667		
Alzheimer Society of Ontario	\$124,704		
Azireiner oodety of Ontario	0124,704	Expenditures	



Deficiency of Revenue Over Expenditures After Depreciation

Resilient Communities Support Fund - OTF

Lotteries

Interest Income

Amortized Capital

Expenditures

Administration

Facility Costs

Depreciation

Direct Service Funding

Programs and Services



#### **15 Year Service Pin Gisele** Cote

**10 Year Service Pin Denise Verreault Barbara Summers** 

#### **Management Team**

**Teena Kindt David Angus Karen Post** Sarah Putman Cassandra Best

#### **Psychogeriatric** Resource Consultants

**Sherri Davis Denise Verreault** 

#### Support/Administration

(\$47,126)

Wendy Nasmith **Janine O'Brien** Alyzza Dixon **Diane Lamb Tracy Cunningham Gisele Cote Kristine Scott Erin Cunningham** Teena Nouri **Emma Fedorchuk** Carol Lukasik **Catherine Davis** 

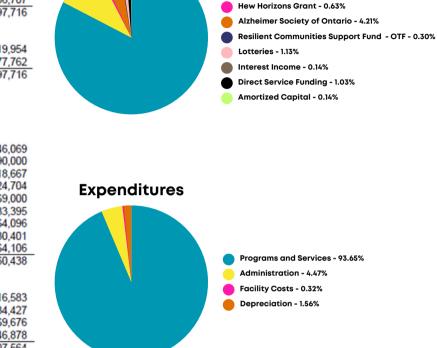
#### **Client Programs & Services**

Amanda Staynes **Dion McParland Barbara Summers** Lana Tisi **Greg Tikky** Nicole Gascon Nancy Docherty **Stephanie Miklavcic Melanie Griffith** Laura Woytowich Melissa Ricciuto **Brittany Roach** 

Tawnya Telenko Katie Dutka Vanessa Zanchin Angela Monrad Lisa Verburg Angela Cancellara **Cathy Dennis** 

#### Maitenance

John Pula



Revenue

## What We Do

#### 2022 - 2023 Overall









Visits provided





Hours of Respite Care provided



Respite clients served



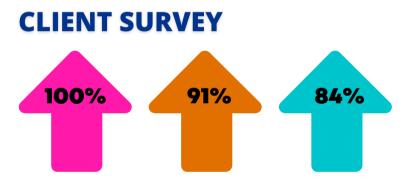
Attendance at Education Sessions or Early Stage Programs



Unique Individuals attended a Support Group



Attendance at Brain Wave Cafes



100% of respondents that identified themselves as a person living with dementia said that they would be likely or very likely to recommend ASNR services to another person.

91% of respondents that identified themselves as a care partner said that the ASNR helped them during times of need.

84% of respondents that identified themselves as a person living with dementia said that they were able to reach the ASNR in times of need.

## **VOLUNTEER PROGRAM**

Niagara Falls Volunteer Recognition Award: **Bianca Marcella** Niagara Falls Corporate Service Award:

#### **Stamford Centre Volunteer Firemen's Association**

St. Catharine's Volunteer Service Award: Margaret Murphy

St. Catharine's Student Volunteer Service Award:

#### Emma Teutenberg



Total

Volunteers



Volunteer Hours



Friendly Visiting & Tele-Care Volunteers

#### **Ontario Service Awards**

#### 5 year service

Hermine Baboudjian – 5 years

Margaret Murphy - 5 years

Heather Doerkson - 5 years

**Robert Miller - 15 years** 

Kim Hansel - 20 years

Donna Ference - 5 years

#### Youth award

Lara Fluri Emma Teutenberg Neha Jacob



Hours spent supporting Education programs



Hours spent creating Recollections books for clients



### **Cliff and Marion Holmes - Client Story**



Cliff and Marion Holmes can be found singing and dancing with joy at their favourite Alzheimer Society's program, the Power of Music Program. Cliff, a retired music teacher, has loved music his whole life. He and Marion ensured that music was a big part of their family's life and taught their two children, David and Elizabeth, to play the tuba and the flute. Along with Cliff's incredible violin playing and Marion's piano, the family could host jam sessions in their family home.

Today Cliff and Marion, who have been married 55 years, enjoy a quiet life, spending time in their garden, reading and watching the wildlife that flocks to the ravine running through their yard. They have watched their family grow as Elizabeth married Arnie and had two beautiful daughters, India and Jasmin. David married Andrea and added two more gorgeous granddaughters, Lauryn and Amy. Both Cliff and Marion say their family brings them great Joy.

Cliff's journey with dementia started with an appointment with the Geriatric Assessment Program in Niagara Falls in 2017. When he received his diagnosis of Mild Cognitive Impairment, he said he was not surprised as he knew something was wrong. He says the diagnosis of Alzheimer's a year later was more challenging because he was told to stop driving. Since Marion also does not drive, the couple has had to figure out the different transportation options available in the Niagara Region. They both talk about how wonderful the Family Support Counsellor who visited them at their home was in helping them navigate all the programs and services available.

Although the Power of Music program is his favourite, Cliff and Marion also enjoy the Art Expressions program as they love creating. The couple says they have made some great friends at the Society, and Cliff says his advice to a newly diagnosed person is, "You can overcome your problems and live well."

Marion also says she finds the education sessions that the Society offers caregivers, to be very helpful. Marion likes that all the education sessions always cover the basics and are straightforward. She also says that she likes that everyone has the option to share with the group and learn from each other. Marion advises new caregivers, "Take Care of yourself, even if it means taking an hour or two every day just for you. That means no cleaning, no laundry, just time for you!" The pandemic has forever changed our lives and the need to be strategic is vital to our fundraising success and viability. Connecting donors to the organization's mission and the impact of their gift lies at the center of their experience. More than ever, it is critical to show donors a return on their investment.

This past year again challenged us, it made us adapt to new realities and be strategic to drive revenue growth while deepening our existing donor relationships and forging new ones. We are very pleased with our accomplishments, as you will read in this Annual Report. We are proud of what we achieved together. We successfully raised \$758,127 in donations and events which is an almost 35% increase over last year.

We aligned with the national walk time period and hosted our IG Wealth Management Walk for Alzheimer's in May at Firemen's Park in Niagara Falls. It was a tremendous success, raising \$202,413. Several retirement homes and long-term care facilities also hosted walks with their residents at their own facilities which created more awareness and dollars raised.

We moved our Peter Saracino Alzheimer Golf Classic to September and changed the venue to enjoy the beautiful course at Legends on the Niagara. The event was the most successful to date, with a net profit of \$67,584 due to the incredible support of our many sponsors including our title sponsor, Wormald Masse Keen Lopinski Chartered Professional Accountant and Business Advisors, Cooper Wealth Management, and Portage Mutual Insurance. We hosted a live auction onsite with Marcel Dionne putting up some of his sports memorabilia. A separate online auction and Westlet Raffle also contributed to the bottom line.

Program sponsorship is imperative to continue to offer non-funded programs and services at no charge to our clients. We are again grateful to Court Holdings for their \$10,000 contribution to the Minds in Motion Program that incorporates physical and mental stimulation for people with early to mid-stage dementia and their care partners. We continue to draw up to \$30,000 annually from the fund set up by the Robert Bell and Gladys May Bell Memorial Foundation for the Society's Incontinence and Transportation Programs.

This year, we received \$174,890 from various bequests. We will continue to devote efforts to educate individuals in the importance of making a Will and how a gift to a charity can ease the tax burden on estates without reducing what is left to families.

We strive to be innovative in our approach and seek new opportunities. We have been the recipients of two Ontario Trillium Foundation Resilient Communities Funds. The first grant was completed in June of 2022 that allowed us to analyze our fund development processes and increase our profile through key promotions with client impact stories. A second successful grant has recently begun with the hiring of a Development Officer who will apply the lessons learned from the first grant to enhance our fundraising capacity for the 2023-24 fiscal year.

We believe that change happens through people, strong relationships, solid investment policies and the expertise to provide solutions to overcome challenges. We are extremely humbled by the resilience that staff, Board members, and volunteers have shown during this pandemic. Together, we have adapted and succeeded.

Our success is the community's success. We are committed to being good stewards of the contributions that others entrust to us through their philanthropic wishes. We are very grateful for the generosity and endorsement that we have received from our donors and the Niagara community. This year, we were able to transfer \$700,000 into short-term investments to benefit from the better interest rates being offered.

As Niagara ages, it is essential that we work together to strengthen our financial resources to meet the demand for the services of the Alzheimer Society

Vic Kerschl, Chair Teena Kindt, CEO **Alzheimer Society Niagara Foundation** 



#### 2022-2023 **Board of** Directors

Vic Kerschl, Chair **Bob Miller, Past Chair** Anne Radojcic, Vice Chair Anthony Dellavedova, Treasurer John Pula, Secretary

**David Alexander, Director Bob Gosselin, Director** John Netherway, Director **Bob Martens, Director Rene O'Brien, Director & Society Rep** 

**Kim Hansell, Director** Susan Uzelac, Director **Ted Barnes, Director** 

## Fundraising Highlights - Total - \$758,127

WMKL

#### Net revenue:



#### <u>Title Sponsor:</u>

CHARTERED PROFESSIONAL ACCOUNTANTS AND BUSINESS ADVISORS

WORMALD MASSE KEEN LOPINSKI LLP



**Dinner Sponsor:** 



Cart Sponsor:



G WEALTH MANAGEMENT WALK FOR ALZHEIMER'S

\$202,413

RETER SARA

EINIER GOLF

## **MAY 29, 2022** Fireman's Park!



#### **Title: IG Wealth Managment**

Lead: Avondale Food Store Gold: Stay at Home Nursing Care Services Shoppers Drug Mart

#### **THIRD PARTY/ANYTHING FOR ALZ**

#### \$42,461

**Bayshore Health \$948.00 Bayshore Foundation for Empowered Living: \$700.34** Bridge Centre of Niagara: \$5,225.00 Bognar Group: \$2,935.00 City of Port Colborne: \$ 210.60 **Collins Barrow Chartered Accountants: \$150.00** Dunlop Seniors: \$ 5,000.00 Garrison Place: \$ 295.00 Give 65- Home Instead: \$7,599.33 Individual Giving to Anything for Alz: \$5,852.76 Liz Pattison Retirement Party: \$1,740.00 Lundy Manor: \$1,475.00 Matthew Moretto Memorial Charity Run: \$2,300.00 McDonald's Restaurants: \$3,553.53 Portal Village Retirement Residence: \$104.00 Sandra's Home Health Care Services: \$2,688.75 Shalom Manor: \$443.70 The Corporation of the Town of Fort Erie: \$172.50 Weirdorama: \$417.00 West Park Health Centre: \$100.70 Woodlands of Sunset: \$125 Wormald Masse Keen Lopinski LLP: \$424.75

### **MONTHLY DONOR CLUB**

Anonymous donors Bradley Davidson Brigitte O'Connor Christopher & Ann Bangham Crystal Ayers Cathy Carmichael & Robert Miller David Hunter Diane Lamb Diane Lamb Diane Netherway Dr. & Mrs. George Park Elizabeth Pattison Gillian Somerset James Alexander Jim & Celia Cameron Joan Callum

John L. Thornton

Judy Connor Kenneth Walsh Linda Ressler Marion Vincett Mary Jo Mastroianni Nancy Rogers-Bain Neil Miles Patricia Arsenault Patricia Nichol Rick Fleming Sandra Summerhayes Teena Kindt Tim Waters William Bickle

#### Thank you to our 2022-2023 supporters!

## \$100,000+

**Estate of Sharon LaPrairie** 



**Estate Of Donald Stadler** 



**Anonymous Donor Arend Roos Avondale Food Stores Benefaction Foundation Court Holdings Ltd Estate of Barbara Bell** 

## \$5,000+

**Tom & Cathy Hopkins Danny & Michelle Neudorf Margaret Nield** Estate of Elizabeth O'Donnel



**Ken Hendriks First Ontario Credit Union** Suzanne Galvin **Mark Ewert** Peter & Connie Huebert Wavne & Gina Bendo William Connacher **Robert L Mansfield Connie & Lyle Reiber** 

## \$1,000+

Mary Jo Mastroianni Vic & Farida Kerschl **BHH Benefits Norris Eaton Alex Benes Derek Tilley Cathy Carmichael & Robert Miller Lorelei Pauls** Whole Health Pharmacy Inc Joan Callum **George K Thomas** Lookout Ridge Andy & Jeanne Glavac **Darlene Sarvis Rov Shoalts Stamford Centre Volunteer Firemen's Association** 

**The Nicol Family Foundation Geoff Allanson** Marcia A. Finlayson **Diane Goldsworthy** Lions Club of Fenwick **Dennis & Bernadette Matin Fred Sarvis Stamford Lions Club** 

## \$500+

IG Wealth Managment Winnepeg James Broud Grimsby Grizzlies Basketball Team Jane & Jim Dundas Anne Fox Lifelease Non Profit Residences Eve M. Bodman **Seasons Welland** Amelia Hunziker **Unifor Local 199 Retirees Robert D. Phillips Kandis A. Klipich Rick & Eileen Fleming** Patricia D. Nichol **Kenneth Walsh Elizabeth Wightman** Eric & Laura McKenzie **Jim & Celia Cameron Sharon Glen** Peter Benner Walter Harmidarow **Trivieri Investments** Leonard McClelland 2202131 Ontario Ltd **Derek Beauchamp Cameron Calder Karen Charlesworth Estate of William Kutchak Georgina George** Paola Girotti Gordon A. Henderson Anne C. Howe **Kurt Klein** Sandra D McTaggart Antonio Miele **Miller Restoration** Salwa M. Moshref **Janet Neufeld** Ana C. Nickerson **One Tree Foundation Ontario Power Generation** Dee & Ray Provost **Leslie Putman Mark Putman** Harvey's- Radojcic Family **Darren Roik David & Carol Shaw Connie Shoalts** 

Sullivan Injury Law Professional Corporation **Barry Tendler** Jan Vuvk **Margaret Webster** 

#### \$250+

Maria S. Ricciuto **Gillian Sommerset Kathleen Bornn Corey Stirrett** Kathryn E. Durst **Gail Hilyer Neil W.Miles Fred Nishimura Albert Smith** Sarah Snoel **Charities Aid Foundation** Vicki Barrick **Alzheimer Society of Simcoe** County **Daniel DeGasperis Richie Citrigno Kerry Howe David & Kristie Alexander** Fred D. Jacobi **Darin Shroff** William Bickle **WSIB** Ontario **Kristen Francavilla** John Howard Society of Niagara Treschak Enterprise **Gladys & Basil Bruce Kenneth Thomson Johnson Andrews Kathryn Benes Henry & Betsy Bos Christine Davesne** Sam Marchio **Diane Netherway Patricia Arsenault James Bradley Brooke Caines Glen Chalcraft** Chippawa Firefighters Assoc. **Hank Dekker** Lori Dion **Nancy & William Elkin Judith D Fox** David M. Hunter Sandra Knott **Thomas Lucas** Marine Recycling Corp **Linda Ressier** Jeannette M. Rosetti **Dennis & Brigette O'Connor** Niagara Peninsula Energy

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