

User Tutorial

How to Join a Webinar You Have Enrolled In



Log In to Your ALZeducate Account

The screenshot shows the top navigation bar of the ALZeducate website. The navigation items are: ALZeducate (with logo), HOME, EDUCATION (with a dropdown arrow), HELP (with a dropdown arrow), and SUPPORT US. On the right side of the navigation bar, there is a "Login/Register" link with a user icon. A white mouse cursor arrow is pointing at this link. Below the navigation bar, there is a white text box with the instruction: "Log in to your ALZeducate account by clicking Login/Register at the top right corner of your screen." Below this text box, the main heading reads "High-quality, best-practice dementia education for all." in orange. Underneath the heading is the tagline "Empowering people to live well with dementia or care for someone living with dementia." and a button that says "New to ALZeducate? Create an account!". The ALZeducate logo is visible in the bottom left corner of the page.

Enter Your ALZeducate Username and Password

Now enter your username and password.


(showing is our fictional user Tess Ting)

Login to your account

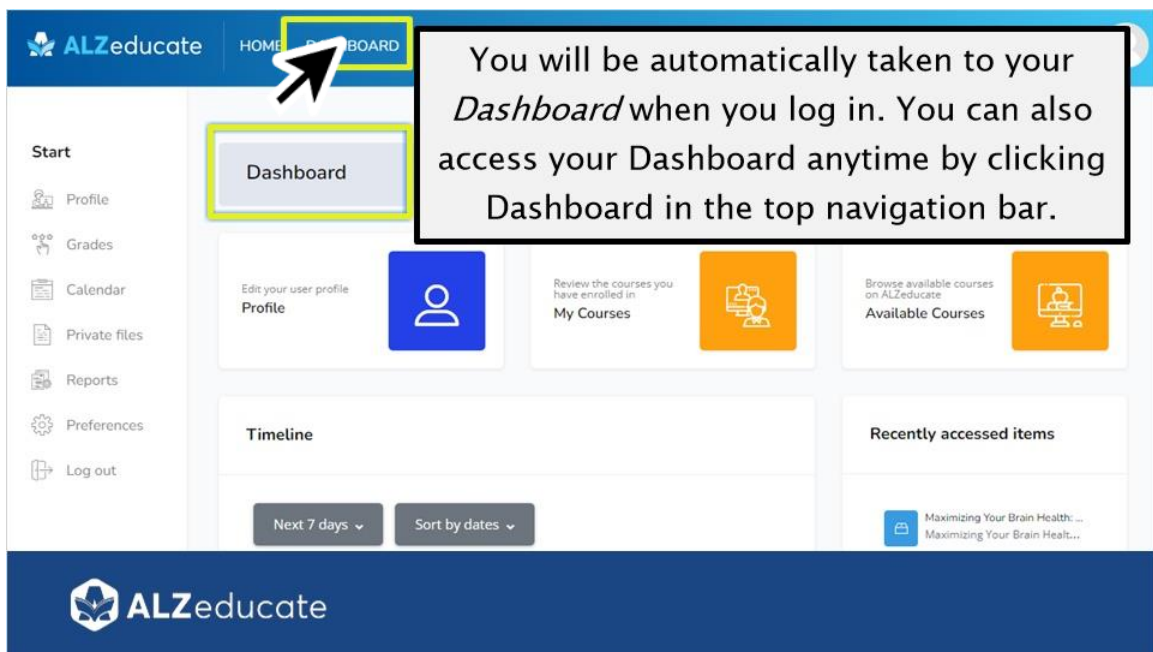
Don't have an account? [Register now!](#)

 Remember username [Lost password?](#)

Log in




Dashboard

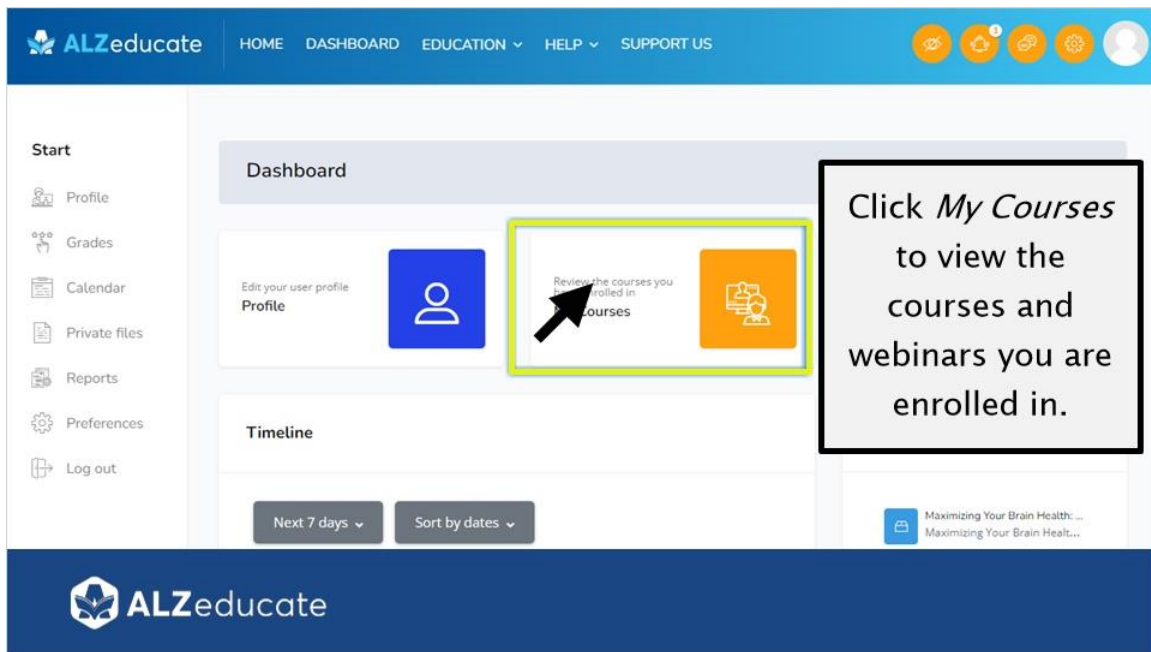


The screenshot shows the ALZeducate dashboard. At the top, there is a navigation bar with 'HOME' and 'DASHBOARD' links. The 'DASHBOARD' link is highlighted with a yellow box and a white arrow pointing to it. Below the navigation bar, there is a sidebar on the left with a 'Start' section containing links for Profile, Grades, Calendar, Private files, Reports, Preferences, and Log out. The main content area features a 'Dashboard' card highlighted with a yellow box. Below this are three cards: 'Profile' (with a blue person icon), 'My Courses' (with an orange book icon), and 'Available Courses' (with an orange computer icon). At the bottom, there is a 'Timeline' section with a 'Next 7 days' dropdown and a 'Sort by dates' dropdown. A 'Recently accessed items' section is also visible, showing a course titled 'Maximizing Your Brain Health...'. A callout box with a black border and white background is overlaid on the right side of the dashboard, containing the text: 'You will be automatically taken to your Dashboard when you log in. You can also access your Dashboard anytime by clicking Dashboard in the top navigation bar.'

You will be automatically taken to your *Dashboard* when you log in. You can also access your Dashboard anytime by clicking Dashboard in the top navigation bar.

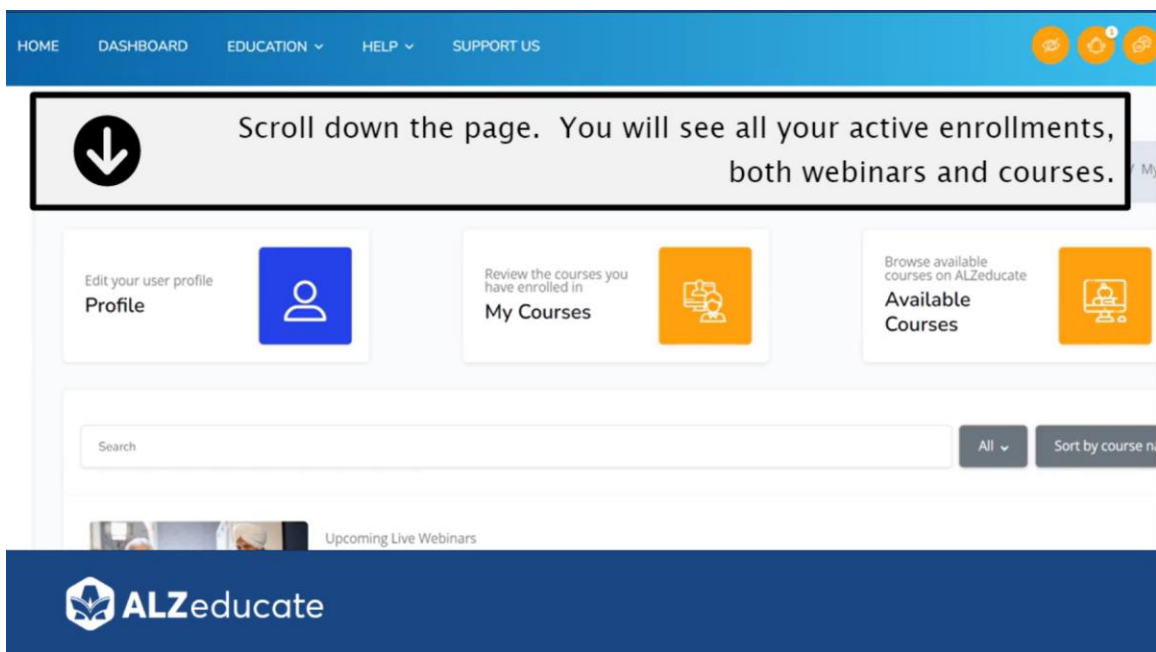


My courses



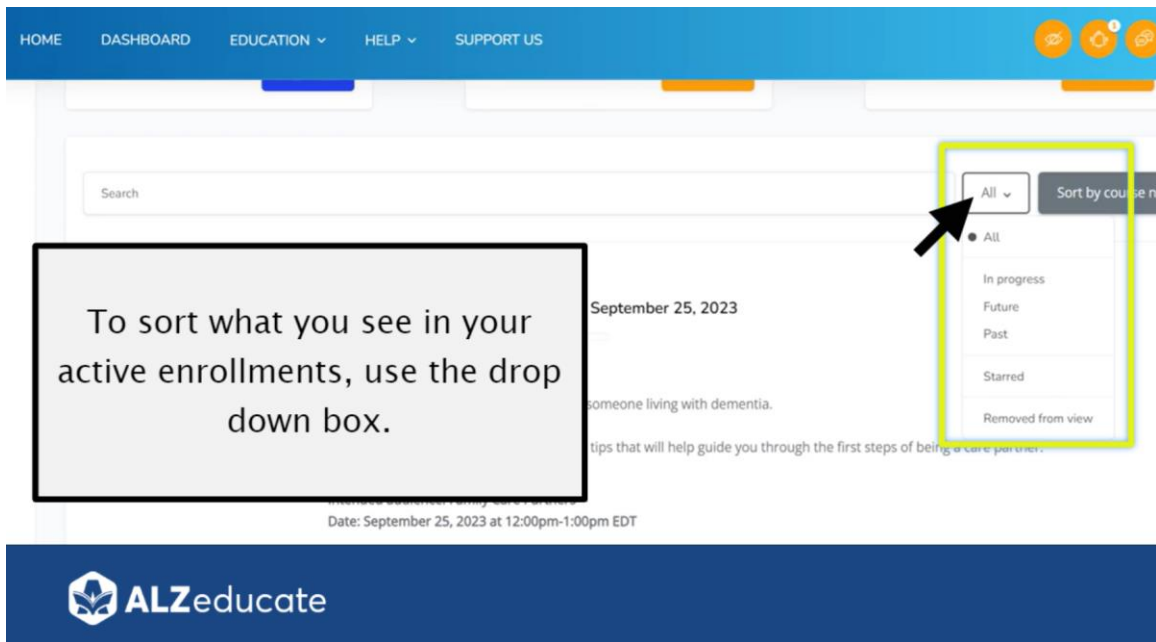
The screenshot shows the ALZeducate dashboard. The top navigation bar includes 'HOME', 'DASHBOARD', 'EDUCATION', 'HELP', and 'SUPPORT US'. A left sidebar lists 'Start' options: Profile, Grades, Calendar, Private files, Reports, Preferences, and Log out. The main dashboard area has a 'Dashboard' section with three tiles: 'Edit your user profile Profile', 'Review the courses you have enrolled in My Courses', and 'Browse available courses on ALZeducate Available Courses'. A yellow box highlights the 'My Courses' tile, and a black arrow points to it. A callout box on the right contains the text: 'Click *My Courses* to view the courses and webinars you are enrolled in.' Below the tiles is a 'Timeline' section with filters for 'Next 7 days' and 'Sort by dates'. The footer features the ALZeducate logo.

Viewing Your Active Enrollments



The screenshot shows the 'My Courses' page on ALZeducate. The top navigation bar is the same as in the previous image. A callout box at the top left contains a downward arrow icon and the text: 'Scroll down the page. You will see all your active enrollments, both webinars and courses.' Below this, the 'My Courses' tile is highlighted. The page includes a search bar, a filter dropdown set to 'All', and a 'Sort by course name' dropdown. At the bottom, there is a section for 'Upcoming Live Webinars'. The footer features the ALZeducate logo.

Using the Sort Option



HOME DASHBOARD EDUCATION ▾ HELP ▾ SUPPORT US

Search

All ▾ Sort by course name

- All
- In progress
- Future
- Past
- Starred
- Removed from view


To sort what you see in your active enrollments, use the drop down box.

September 25, 2023

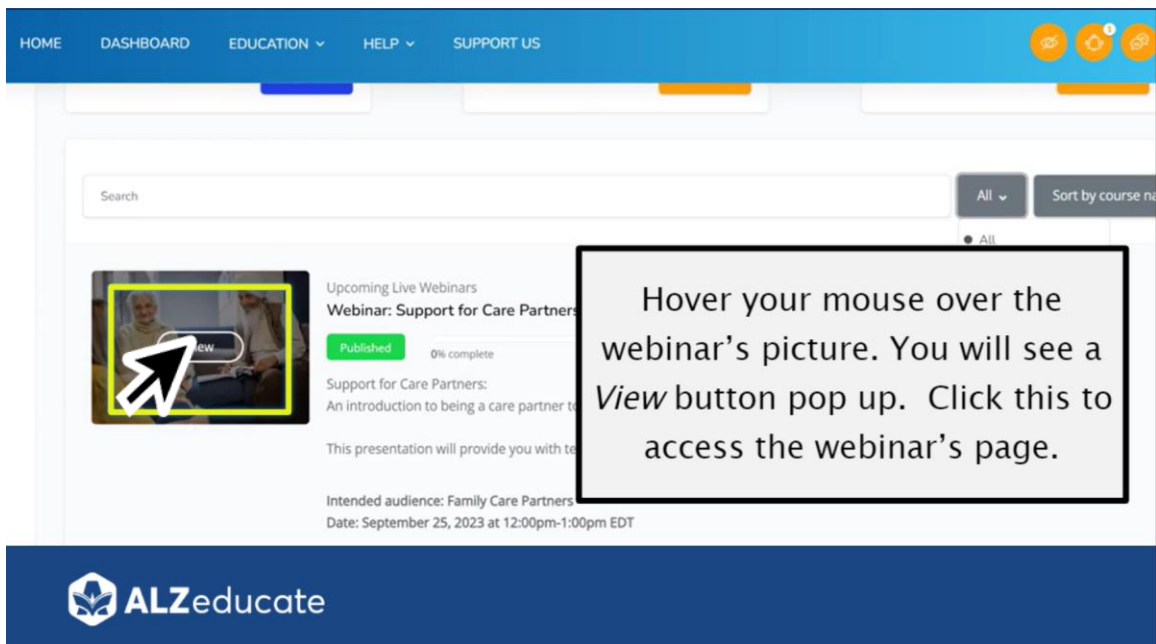
someone living with dementia.

tips that will help guide you through the first steps of being a care partner.

Date: September 25, 2023 at 12:00pm-1:00pm EDT

 ALZeducate

Accessing a Webinar/Course from 'My Courses' Page



HOME DASHBOARD EDUCATION ▾ HELP ▾ SUPPORT US

Search

All ▾ Sort by course name

All

Upcoming Live Webinars

Webinar: Support for Care Partners

Published 0% complete


Support for Care Partners:
An introduction to being a care partner to

This presentation will provide you with te

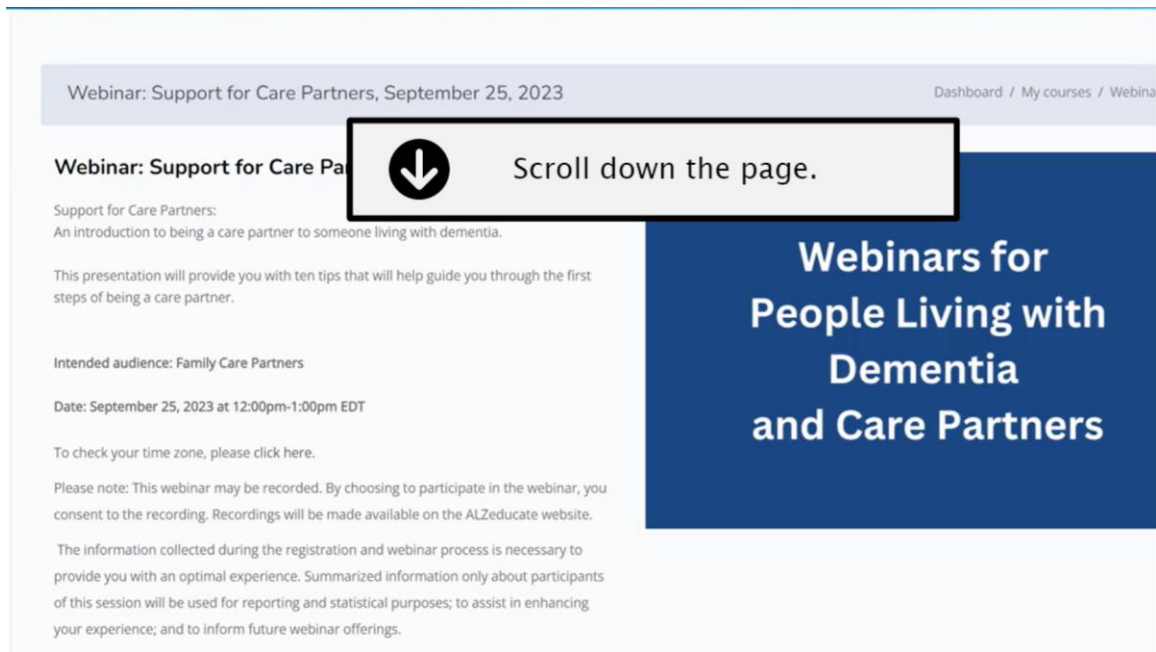
Intended audience: Family Care Partners

Date: September 25, 2023 at 12:00pm-1:00pm EDT


Hover your mouse over the webinar's picture. You will see a View button pop up. Click this to access the webinar's page.

 ALZeducate

Scroll Down the Webinar/Course Page to See More Information



Webinar: Support for Care Partners, September 25, 2023 Dashboard / My courses / Webinar

Webinar: Support for Care Pa  Scroll down the page.

Support for Care Partners:
An introduction to being a care partner to someone living with dementia.

This presentation will provide you with ten tips that will help guide you through the first steps of being a care partner.

Intended audience: Family Care Partners

Date: September 25, 2023 at 12:00pm-1:00pm EDT

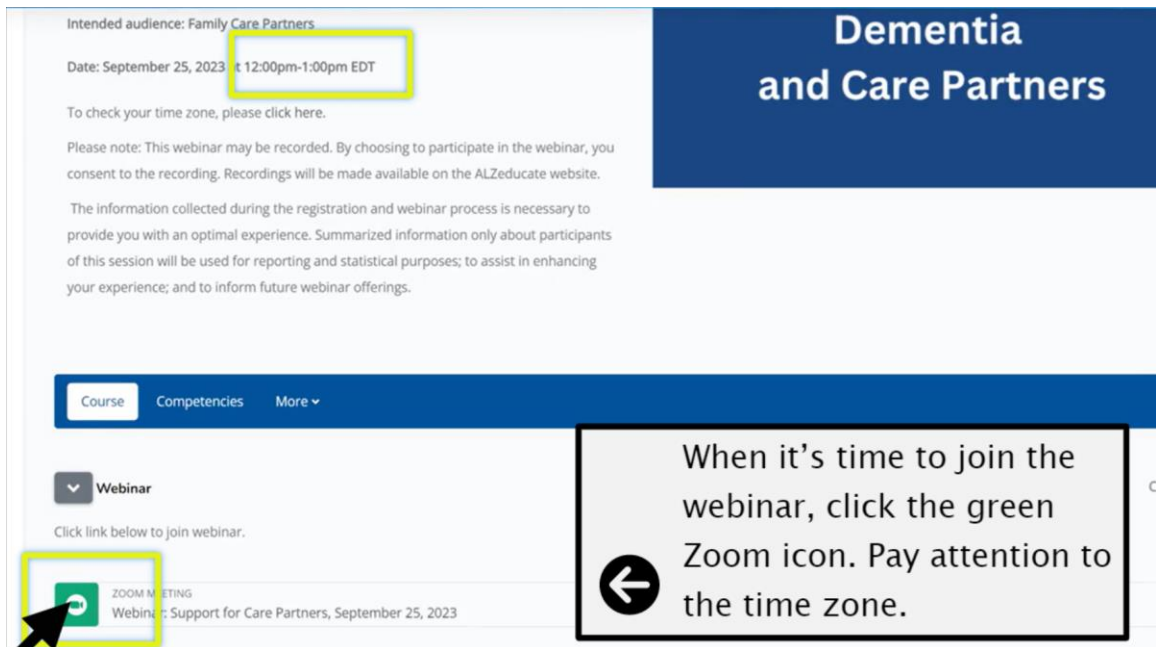
To check your time zone, please click here.

Please note: This webinar may be recorded. By choosing to participate in the webinar, you consent to the recording. Recordings will be made available on the ALZeducate website.

The information collected during the registration and webinar process is necessary to provide you with an optimal experience. Summarized information only about participants of this session will be used for reporting and statistical purposes; to assist in enhancing your experience; and to inform future webinar offerings.

Webinars for People Living with Dementia and Care Partners

Click the Zoom Icon to Enter the Zoom Meeting



Intended audience: Family Care Partners

Date: September 25, 2023 at 12:00pm-1:00pm EDT

To check your time zone, please click here.

Please note: This webinar may be recorded. By choosing to participate in the webinar, you consent to the recording. Recordings will be made available on the ALZeducate website.


The information collected during the registration and webinar process is necessary to provide you with an optimal experience. Summarized information only about participants of this session will be used for reporting and statistical purposes; to assist in enhancing your experience; and to inform future webinar offerings.


Dementia and Care Partners

Course Competencies More ▾

Webinar

Click link below to join webinar.

 ZOOM MEETING
Webinar: Support for Care Partners, September 25, 2023

 When it's time to join the webinar, click the green Zoom icon. Pay attention to the time zone.

****Please pay attention to the time zone for the webinar. The time zone is noted in the information at the top of the page.****

Messages When Clicking Zoom Icon – Too Soon to Join

The screenshot shows a Zoom meeting page for a webinar titled "Support for Care Partners, September 25, 2023". A large grey box with a black border contains the text: "If you click the Zoom icon more than 20 minutes before the webinar's start time, you will see this message." Below this, a yellow box highlights a blue error message: "You are unable to join at this time. You can join 20 minutes before the scheduled start time at the earliest." The page includes a "Schedule" section with a table:

Start Time	Monday, 25 September 2023, 12:00 PM
Duration (minutes)	1 hour

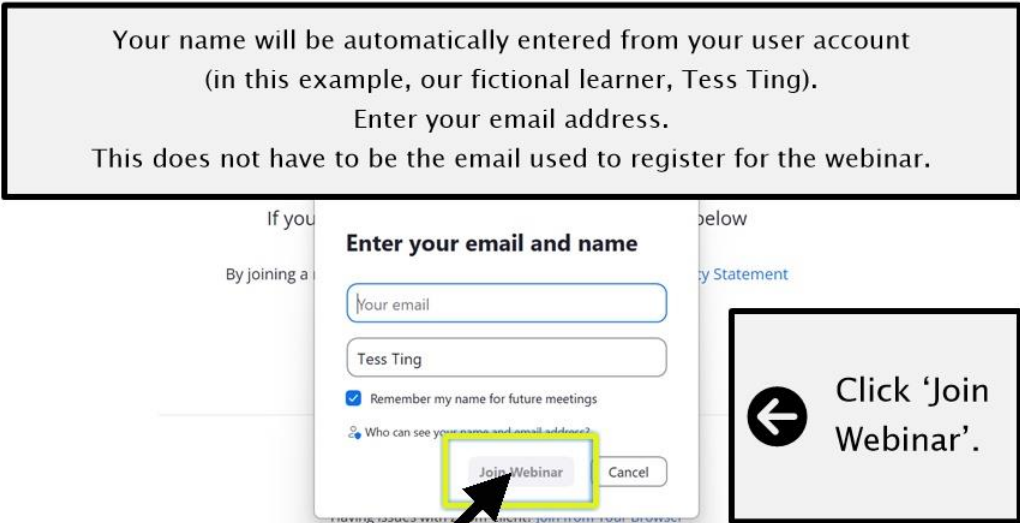
The ALZeducate logo is visible at the bottom of the page.

Messages When Clicking Zoom Icon – Join Meeting


The screenshot shows the same Zoom meeting page as above. A large grey box with a black border contains the text: "If it is within the 20 minute window before the webinar's start time, you will see this message." Below this, a black box with a white border contains the text: "Click 'Join Meeting'." with a white arrow pointing to the right. A yellow box highlights the "Join Meeting" button, which has a black arrow pointing to it from the text box. The "Schedule" table and ALZeducate logo are also present.

Enter Email

Your name will be automatically entered from your user account
(in this example, our fictional learner, Tess Ting).
Enter your email address.
This does not have to be the email used to register for the webinar.



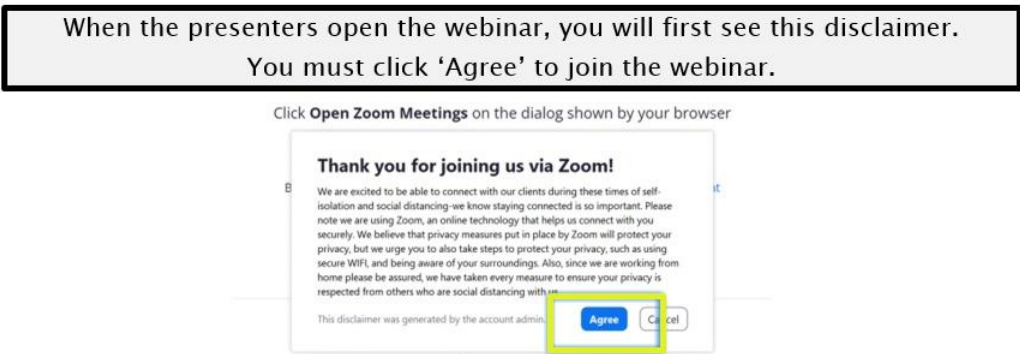
Click 'Join Webinar'.



Agree to Disclaimer


When the presenters open the webinar, you will first see this disclaimer.
You must click 'Agree' to join the webinar.

Click **Open Zoom Meetings** on the dialog shown by your browser



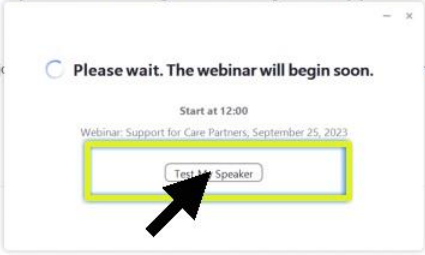
Having issues? [Join from Your Browser](#)

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Privacy & Legal Policies | Do Not Sell My Personal Information | Cookie Preferences



'Please Wait' Message

Click **Open Zoom Meetings** on the dialog shown by your browser



By j... ent


Start at 12:00

Webinar: Support for Care Partners, September 25, 2023

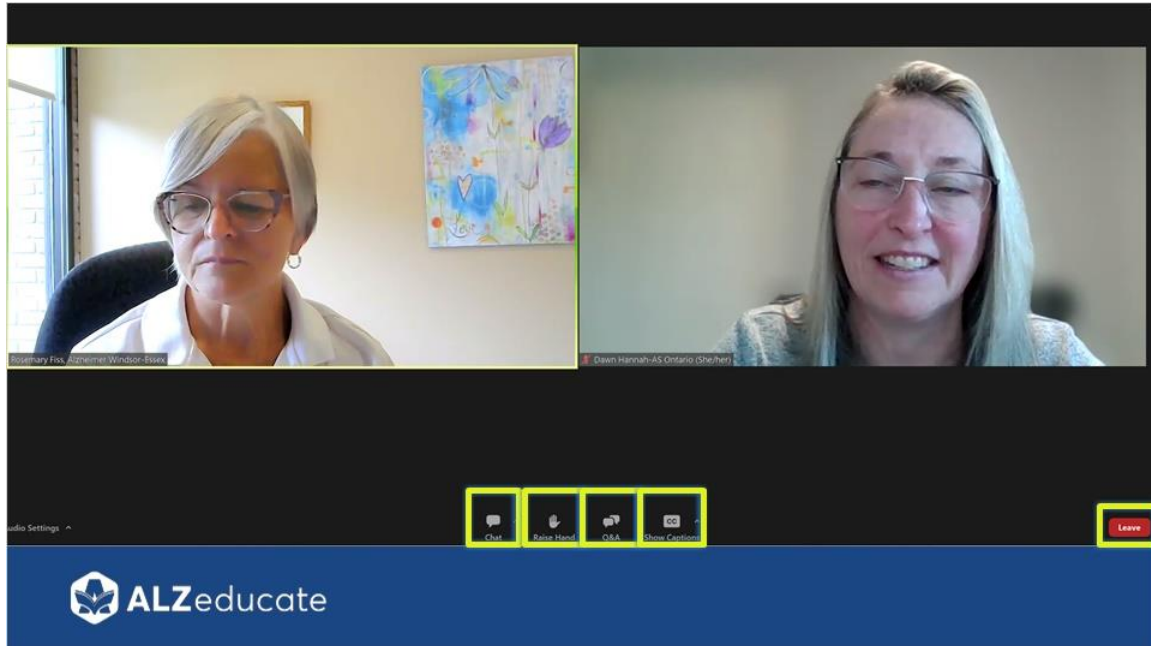
Test My Speaker

Having issues with Zoom Client? [Join from Your Browser](#)

When first joining Zoom, you will see this message.
This is a good time to test your speakers.

 **ALZeducate**

Zoom Webinar View



Note: This is the view for **Zoom Webinar**. *Zoom Meetings* will look a bit different.

Icons:

- **Chat** – communicate with the facilitator (i.e., if you are having technical issues)
- **Raise Hand** – ask a verbal question. The facilitator will need to give you permission to unmute.
- **Q&A** – ask a question of the presenter (content specific) to be answered during the Q&A session.
- **CC** – Closed captioning
- **Leave** – leave the webinar at any time.

1.13 Need Help?

Need Help?

If at any time you need assistance navigating your dashboard, finding or enrolling in courses and/or webinars, or accessing your courses and/or webinars, please reach out! We are here to support you!



alzeducate@alzon.ca