

# **CLIENT SUPPORT COORDINATOR**

FULL TIME POSITION – 35 HOURS PER WEEK

#### Who You Are

You are a caring and compassionate person who is dedicated to putting the unique needs of the person living with dementia and their care partner at the centre of everything you do. You are an excellent communicator who actively listens and collaborates with others. You understand the importance of behaving ethically, creating boundaries, and providing support in a manner that is suited to the individual and/or family.

# What you will be doing:

- Providing ongoing support services to people living with dementia and their care partners. This includes facilitating support groups, providing one to one support, information, and education.
- Working with individuals to develop an ongoing support plan. This could include support services from within the Alzheimer Society as well as referrals to community partners.
- Communication with community partners and/ or referral sources to ensure early intervention and a collaborative approach to support for the person with dementia and their care partner
- Building strong internal and external relationships with clients, staff, volunteers, donors and community stakeholders
- Maintaining confidential, accurate client documentation records

#### What you bring to the table:

- Diploma or degree in health care, social services, gerontology, or other related discipline
- Experience working directly with people living with dementia and their care partners
- Previous experience with a community-based agency or not for profit
- Willingness to participate in professional development and work actively with team members
- Ability to travel within our four counties

## WHO WE ARE

We are a locally based organization that serves people living with dementia, their care partners, and families. Need in our region is rising quickly, and we are poised to address it: our strategic plan is in place, our staff are on the forefront of innovation, and our fundraising is ready to go to the next level.

We support our staff to maintain a work-life balance, have excellent benefits and ensure you have access to continued professional development. Our office is beautiful and spacious, and we encourage you to bring your sense of humour to work with you.



## How to Apply

Interested applicants should submit their most updated resume and cover letter with "Job Title" in the subject line to info@alzheimerjourney.ca prior to Friday May 20th, 2022, 4:00 pm

To be employed at the Alzheimer Society you must show proof of full vaccination

The Alzheimer Society supports and encourages applicants of diversity. Accommodations are available on request for candidates taking part in all aspects of the selection process.

Only candidates selected for an interview will be contacted.