

Title of Study: Patient Navigation for Improving the Continuity of Care

Location: Canada-Wide

Study Description:

Individuals with dementia often transition between different health care settings, which can be jarring for them and their family caregivers. Sunnybrook Hospital has introduced a patient navigator role which has been coordinating care for seniors with dementia throughout their hospital stay and up to 90 days post-discharge from the hospital.

What Will Happen During the Study?

The present study aims to gain a better understanding of how patient navigators are supporting seniors with dementia and their family caregivers. This will include obtaining insights on how the navigators work with clients with dementia to influence their outcomes and journey of care through the system.

We will conduct qualitative interviews with caregivers to individuals living with dementia and community stakeholders (e.g., healthcare professionals, community-based care agency staff) on their perspectives of patient navigators and supporting individuals with dementia across care settings. Participants are to participate in at least one, one-hour phone interview.

With this study, we will be able to expand the knowledge about the role and effectiveness of patient navigators for supporting persons with dementia throughout the continuum of care and we will generate a set of recommendations for implementing patient navigators for individuals living with dementia and their carers.

Eligibility: Who Can Participate?

- Individuals caring for an individual with dementia who has recently been discharged from hospital to home.
- Health care providers and other health care professionals who provide care and support to individuals living with dementia.

Recruitment Start Date: June 23, 2021

Recruitment End Date: June 22, 2022

Contact Information

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