

## **Title of Study: Exploring Patient Navigation for People with Dementia, their Caregivers, and the Care Team in Canada: An Environmental Scan Phase II**

**Location:** Canada-Wide

### **Study Description:**

This research is part of a larger research study being conducted with the overall aim of improving experiences and outcomes of persons with dementia (PwD), their caregivers and the care teams by improving coordination and access to resources and supports. This overall research study involves several components including a scoping review of the literature, a needs assessment specific to New Brunswick to identify gaps and opportunities for navigation programs for this population, and an environmental scan of patient navigation programs in Canada for PwD, their caregivers, and the care team, for which we already have REB approval (REB #005-2021).

This submission pertains to the environmental scan component of the overall research, more specifically, phase 2 of the data collection, which includes interviews with key informants.

The goal of phase 2 is to collect more in-depth data through key informant interviews on the experiences and perspectives of management and/or patient navigators working at existing navigation programs in Canada, and other stakeholders including researchers working in this field. The goal is to recruit approximately 15-20 stakeholders.

### **What Will Happen During the Study?**

The process for the key informant interviews are as follows: An email invitation letter and an Informed Consent Form will be sent to the identified participants prior to the interview. Potential participants will be asked to contact the Research Assistant for the project if they are interested in participating. A reminder email will also be sent to potential participants within two weeks if there has been no response to the invitation email. If the potential participant is interested in participating, a time will be arranged to complete the interview by phone or through the Zoom platform. At the beginning of the interview period, the researcher will read the Informed Consent Form with the participant. If the participant wishes to continue with the interview, informed consent will take place verbally before the interview commences and participants will be asked to sign and scan the consent form back to the researcher if possible. The interviewees will be asked a series of open-ended questions that focus on barriers, facilitators and key success elements to developing and implementing navigation programs, and other

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aspects of navigation programs. It is anticipated that the interviews will take less than one hour. This study will have a bilingual interviewer so the interview can take place in English or French depending on participant preference. A summary of the findings of the research will be sent to participants.

## **Eligibility: Who Can Participate?**

You are eligible to participate in this study if you:

- Provide patient navigation service for persons with dementia, their caregivers, and/or their care team.
- Have a specific position designated to perform the navigation roles (whether paid or volunteer) as part of an organization which is involved in patient navigation.
- Are based in Canada.

**Recruitment Start Date:** May 24, 2021

**Recruitment End Date:** January 1, 2022

## **Contact Information**

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