

### **Dr. Paul Katz (Co-chair)**

Vice President of Medical Services, Baycrest



Dr. Paul R. Katz is Baycrest's vice-president, Medical Services and Chief of Staff. He is one of the global field's preeminent experts in geriatric medicine, geriatric education and nursing home care.

Dr. Katz is currently professor of Medicine at the University of Toronto. He was chief of the Division of Geriatrics and Aging at the University of Rochester School of Medicine, medical director of Monroe Community Hospital (one of the most famous academic nursing homes in the United States), associate chief of staff for Research at the Canandaigua U.S. Veterans Administration Hospital, and director of the Finger Lakes Geriatric Education Center, sponsored by the U.S. Bureau of Health Professions.

He is recognized across the world as a leader in the long term care field and is currently president of the prestigious American Medical Directors Association (AMDA), a North American organization that brings together and represents leading experts in the discipline who have helped to formulate the best practices that guide healthcare delivery in long term care settings. Dr. Katz also holds a leadership position in the American Geriatrics Society.

Dr. Katz received his BSc and MD degrees from the University of Michigan and completed training in internal medicine at Blodgett Memorial Medical Center in Grand Rapids, Michigan. After finishing two years in the U.S. Public Health Service working with older adults, he completed a fellowship in geriatrics at the State University of New York at Buffalo in 1984 and went on to direct geriatric services at the Buffalo Veteran's Administration Medical Center before moving onto the University of Rochester.

An active educator and US federally funded investigator, Dr. Katz pursues scholarly interests in geriatric education as well as the organizational correlates of quality care in long term care settings. He is senior editor for the Springer Series: Advances in Long Term Care as well as a co-editor of two of the major textbooks in the field: Practice of Geriatrics and Psychiatry in Long Term Care.

Dr. Katz joined Baycrest on July 19, 2010.

### **John O'Keefe (Co-chair)**

Senior Social Worker Northwoodcare Inc;  
Alzheimer Society of Canada Board Member



John O'Keefe graduated from Saint Francis Xavier University with a Bachelor of Arts degree in 1983. He graduated from Dalhousie University with a Bachelor of Social Work degree in 1984 and a Master of Social Work degree in 1991.

John is employed with the Northwood Group of Companies in Halifax. Northwood is a not-for-profit organization which has specialized in the provision of services to seniors throughout Nova Scotia for more than 45 years. Northwood's two main service areas are in the fields of community supports and communal living. John conducts a clinical practice with individuals and families living with Alzheimer Disease and other dementias

John is a member of the Board of Directors of the Alzheimer Society of Canada, representing the Province of Nova Scotia on that Board since 2005. He currently serves as Second Vice-President and Chair of both the Board's Public Policy Committee, as well as the Board's Governance Committee. John has been a member of the Board of Directors of the Alzheimer Society of Nova Scotia since 1999 and is a former Provincial President of that organization.

John is trained as a Facilitator for the Alzheimer Disease and Related Dementia Provincial Care Course and has completed P.I.E.C.E.S. training as an In-House Resource Consultant.

John was a recipient of the 2009 Canadian Association of Social Workers Distinguished Service Award.

### **June Andrews**

Director of Dementia Services Development Centre, University of Stirling, Scotland

Professor June Andrews is the director of the Dementia Services Development Centre at the University of Stirling, Scotland. The DSDC provides training, education, research and information about how to improve care for people with dementia. Professor Andrews is a psychiatric and general trained nurse and previous posts include working for the government in the Health Department, being the Director of Nursing of two general hospitals, leading the Royal College of Nursing in Scotland, and working as a nurse in psychiatric and geriatric hospitals. Because the number of people with dementia increases all the time as the population ages, the need for training and education in the field increases all the time. Professor Andrews is called upon internationally by governments, local authorities, health services, the private sector and voluntary organisations to give help and advice on how to improve services. Her main emphasis is on what is practical and makes a difference.

### **Anne Bourbonnais, RN, PhD**

Assistant Professor, Faculty of Nursing, Université de Montréal

Anne Bourbonnais, RN, PhD, Assistant Professor, Faculty of Nursing, Université de Montréal and Donald Berman Maimonides Geriatric Centre research fellow. She has experience as a nurse and clinical nurse specialist in various clinical settings, including long term care. Her expertise is on aging and the care of older people. Her research interests include older people living with Alzheimer's disease or related disorders receiving long term care, as well as their family and professional caregivers.

### **Len Bush**

National Representative, National Union of Public and General Employees

Len is a National Representative with the 340,000 member National Union of Public and General Employees (NUPGE). He works on a wide range of policy and workplace issues for NUPGE in the social services and corrections sectors as well as on international solidarity and global trade agreements.

He began his working career in social services - first in a hospital facility for people with developmental disabilities in his home town of Smiths Falls, Ontario. Later, while a student in the Psychology program at Ottawa's Carleton University, he worked in a number of residential programs for people with developmental and physical disabilities. Upon completing his undergraduate degree, he shifted to working in treatment programs for children with emotional and behavioural problems.

After a couple years working in Community-based Social Services he decided to return to school where he completed a Master of Social Work.

Afterwards he worked for various progressive student and non-governmental organizations and, in 1999, came to work for NUPGE.

In 2003 he represented NUPGE at the Canadian Home Care Human Resources Study and more recently as a partner with an international study of best practices in Home Care and with the MCRI project: Re-imagining Long-term Residential Care, both with the York Institute for Health Research at York University.

### **Larry W. Chambers, PhD, FACE, Hon. FFPH(UK)**

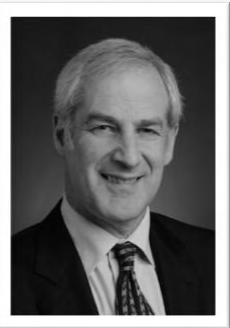
President and Chief Scientist,  lisabeth Bruy re Research Institute, a Bruy re Continuing Care and University of Ottawa Partnership  
Vice-President, Research, Bruy re Continuing Care  
Professor, Department of Epidemiology & Community Medicine and (cross appointment) Department of Family Medicine, Faculty of Medicine, University of Ottawa  
Professor (cross appointment), School of Nursing, Faculty of Health Sciences, University of Ottawa  
Professor, Faculty of Graduate and Post-Graduate Studies, University of Ottawa  
Professor Emeritus, Clinical Epidemiology and Biostatistics, Faculty of Health Sciences, McMaster University



The  lisabeth Bruy re Research Institute ( BRI) has 60 scientists and support staff. All scientists have University faculty appointments. The  BRI runs nationally recognized, applied health research programs in primary care (the CT Lamont Centre), restoration and rehabilitation, palliation, interprofessional practice, management of health services, health of the elderly and health promotion and disease prevention (including the Cardiovascular Health Awareness Program (CHAP)). The  BRI is also the hub for the Ontario Seniors Health Research Transfer Network Collaborative. Dr. Chambers has authored and co-authored over 140 peer-reviewed articles and books that evaluated programs for people with chronic diseases including Alzheimers Disease. Dr. Chambers works towards stronger connections between research, public health planning and programming, clinical medicine and health service delivery in Canada. This is achieved in part through supervision of graduate students, peer-reviewed research grants from agencies such as the Canadian Institutes of Health Research, and leading the  BRI.

### **Dr. David Conn**

Vice President of Education, Baycrest



Dr. David Conn is the Vice-President of Education and inaugural Director of the Centre for Education & Knowledge Exchange at Baycrest. He is a Professor in the Department of Psychiatry, University of Toronto. He is founding Co-Chair of the Canadian Coalition for Seniors' Mental Health and Chair of the Coalition's National Guidelines Project.

He completed his Medical Degree at Trinity College, Dublin, and his training in psychiatry was carried out at the University of Toronto. He subsequently completed a Fellowship in Consultation-Liaison Psychiatry at the Massachusetts General Hospital in Boston. He joined the Department of Psychiatry at Baycrest in 1983 and served as Department Chief from 1992 to 2010. He also served as Vice President of Medical Services at Baycrest from 2007 to 2010. He is the Medical Director of the Mood and Related Disorders Clinic. He has a keen interest in telemedicine and is Medical Director of Telehealth Services at Baycrest.

His academic interests include nursing home psychiatry, guideline development and knowledge translation. He is the author or co-author of more than 100 publications and is the co-editor of three textbooks including "Practical Psychiatry in the Long-Term Care Home: A Handbook for Staff". He received the 2005 Canadian Academy of Geriatric Psychiatry Award for Outstanding Contributions to Geriatric Psychiatry in Canada and a Distinguished Service Award from the International Psychogeriatric Association in 2009. He has also received the Ivan Silver Award for Excellence in Continuing Mental Health Education and the Henry Durost Award for Excellence in Creative Professional Activity from the Department of Psychiatry, University of Toronto. In 2010 he was co-recipient of the CIHR Betty Havens Award for Knowledge Translation in Aging.

He is a Past President of the Canadian Academy of Geriatric Psychiatry and is currently a Board member of the International Psychogeriatric Association (IPA). He chairs the IPA Task Force on Mental Health Services in Long-Term Care Homes and co-chairs the IPA Education Committee.

### **Dr. Elisabeth Drance**

Centre for Research on Personhood in Dementia, University of British Columbia

Elisabeth Drance is a Clinical Associate Professor in the Department of Psychiatry at the University of British Columbia. She has been involved in the care of elders in the community over the past 25 years and has developed a particular interest in nonpharmacological interventions to support persons with dementia with behavioural support needs, as well as the implementation of person-centered care in residential settings. She has been a mentor with the Eden Alternative Organization over the past decade. She is currently the Medical Director of the Older Adult Mental Health Program in Vancouver Community. She is also the business manager for Harrison Mouthpieces – a company developed by she and her husband that sells an innovative form of brass mouthpiece for trumpets, trombones, french horns, and tuba!

### **Francine Ducharme**

Professor, Faculty of Nursing, Université de Montréal;

Researcher, Centre de recherche de l'Institut universitaire de gériatrie de Montréal



Francine Ducharme, RN, Ph.D. is a full professor at the Faculty of Nursing of the Université de Montréal and a researcher at the Centre de recherche de l'Institut universitaire de gériatrie de Montréal, a research center on aging. She is a national research fellow funded by the Fonds de la recherche en santé du Québec and Chair of the Desjardins Research Chair in Nursing Care for Seniors and their Families ([www.chairedesjardins.umontreal.ca](http://www.chairedesjardins.umontreal.ca)). In 2007, she was elected at the Canadian Academy of Health Science and in 2010 she was a laureate of the Women of Distinction Awards of the Women's Y Foundation of Montreal. For the last twenty years, her research interests include determinants of health and quality of life of family caregivers of the elderly at home or in long term care settings and evaluation of psychoeducational interventions for family caregivers of persons with Alzheimer disease and related disorders. Her work, published in scientific and professional journals, was funded in part by the ASC.

### **Dr. Sherry Dupuis**

Director, Murray Alzheimer Research and Education Program, University of Waterloo



Sherry Dupuis is the Director of the Murray Alzheimer Research and Education Program (MAREP), and a Professor in the Department of Recreation and Leisure Studies at the University of Waterloo. She holds adjunct positions in the Gerontology Program at McMaster University and in the Department of Family Relations and Applied Nutrition at the University of Guelph. Guided by an authentic partnership approach and a number of years experience working in long-term care, Sherry's research program has focused primarily on identifying ways to improve the quality of the lives of persons living with dementia and their families and to ensuring that the voices of persons with dementia and their partners in care are represented in research, education, and practice. Sherry is also committed to research as a means of triggering personal transformation and social change. Thus, she is interested in exploring creative approaches to research and alternative representations of research results that make research findings more accessible and more effective in shifting images, understandings and actions in dementia care. She is currently a Co-Principal Investigator on a close to two million dollar research initiative focused on culture change in dementia care funded by the SSHRC Community-University Research Alliances (CURA) program and the partners of the Partnerships in Dementia Care (PiDC) Alliance.

### **Joanne Dykeman**

Vice President, Clinical Services and Quality, Revera Inc.



A senior health care executive with more than 25 years of experience in multiple positions and care settings. She has extensive experience in a variety of roles including clinical, administrative, leadership and learning & development.

In her current capacity as Vice President, Clinical Services and Quality for Revera Inc, she has the responsibility for setting the strategic direction for clinical services and quality programs. Revera Inc. is a North American organization and services more than 26,000 Residents (predominately seniors) across a continuum of care (home care, retirement, respite, convalescent, assisted living, and long-term care). In addition she provides leadership for nutritional and recreational services; ensuring an interprofessional approach to program development and implementation across the North American landscape.

Joanne graduated from Ryerson University as a Registered Nurse and from Royal Roads University in British Columbia with a graduate degree in Leadership, Training and Development.

### **Carole Estabrooks**

Professor & Canada Research Chair in Knowledge Translation / Translating Research in Elder Care (TREC)  
University of Alberta

Carole Estabrooks is Professor, Faculty of Nursing, at the University of Alberta, Edmonton, Alberta, Canada. She holds a Canada Research Chair in Knowledge Translation and is a fellow in the Canadian Academy of Health Sciences. She leads the Knowledge Utilization Studies Program (KUSP) at the University of Alberta. Dr. Estabrooks' applied health services research program focuses on knowledge translation in the health sciences. She studies the influence of organizations on the research implementation behaviour of health care providers and the effects of that research implementation (knowledge translation) on quality of care, quality of life/quality of end of life and quality of work life outcomes. Her work is primarily situated in the residential long term care sector.

She holds a number of active research grants, among them SCOPE – Safer Care for Older Persons (in residential care) Environments, an Alberta/British Columbia study and Translating Research in Elder Care (TREC) a five year CIHR funded program of research being conducted in residential long term care facilities in the three Canadian Prairie Provinces. She is a co-investigator on several additional active grants, among these Older Person Transitions in Care (OPTIC) a study examining care transitions between Nursing Home and Emergency Department settings in Alberta and British Columbia, a five year CIHR Team Grant in Children's Pain and a European Union 7th Framework study, Facilitating the Implementation of Research Evidence (FIRE), evaluating an intervention to improve the use of continence guidelines in residential long term care facilities in five European countries. She has developed and continues to evaluate the Alberta Context Tool (ACT) which assesses modifiable dimensions of organizational context that influence the use of research and other forms of knowledge. The ACT is in use in eight countries and five languages.

Dr. Estabrooks is a member and vice-chair of CIHR's Institute of Aging Advisory Board. She is appointed in the University of Alberta's School of Public Health, is affiliated with the University of Toronto's Nursing Health Services Research Unit, and is a co-investigator and member of two CIHR funded national teams – the Canadian Dementia Knowledge Translation Network and KT Canada. She teaches in the doctoral program and supervises a number of graduate students and postdoctoral fellows.

### Dr. Maggie Gibson

Psychologist, Parkwood Hospital, St. Joseph's Health Care London



Dr. Maggie Gibson obtained her doctorate in psychology from the University of Western Ontario. She is a Registered Psychologist in Ontario, an Associate Investigator with the Aging, Rehabilitation and Geriatric Care Research Program of the Lawson Health Research Institute and an Adjunct Professor in the Department of Psychology and Division of Geriatric Psychiatry, University of Western Ontario. She has worked in the Veterans Care Program, Parkwood Hospital, St. Joseph's Health Care, London, Ontario, since 1993. She serves on the Board of the Canadian Association on Gerontology and contributes to initiatives sponsored by the Canadian Coalition for Seniors Mental Health, Canadian Dementia Resource and Knowledge Exchange, Public Health Agency of Canada, Gerontological Society of America and International Psychogeriatric Association. She served on the Alzheimer Society of Canada Quality of Life Research Review Panel for 6 years (three as Chair) and was a member of the Guidelines for Care Working Group.

### Nadine Henningsen BSc

Executive Director, Canadian Home Care Association;  
President, Canadian Caregiver Coalition

Nadine Henningsen is the Executive Director of the Canadian Home Care Association (CHCA), and is involved in national initiatives that support advocacy, awareness and the enhancement of home care across Canada.

With over 16 years experience in the home care sector, Nadine has led projects in strategic planning, program development, health systems review, and human resources development. Nadine's oversight and management of CHCA projects in primary health care, systems integration and information technology has ensured the success and uptake of these important initiatives. Nadine is an active participant on two national coalitions; as the President of the Canadian Caregiver Coalition, and a member of the Quality End of Life Care Coalition.

She is an active participant on many advisory committees covering a range of subjects including patient safety, Alzheimer's strategy, and health information and quality. Nadine has written numerous papers and presented to federal commissions, senate committees and provincial / regional planning groups on home care related topics.

In 2003, Nadine was awarded the Queens Jubilee Medal for her outstanding contribution to home care across Canada.

### Karen Kieley, MHSA

Product Development Specialist, Accreditation Canada

Karen J. Kieley, MHSA, is an Accreditation Product Development Specialist at Accreditation Canada. She is the lead Product Development Specialist for the Long Term Care Services Standards, Senior Populations Standards, and the upcoming Retirement Homes Standards. In addition to her work on standards for seniors' care, her projects include mental health services, home care and home support services, and small and rural hospitals. She holds a Master of Health Services Administration from Dalhousie University and a Bachelor of Arts (Psychology and Business) from Memorial University.

### **Dr. J. Kenneth Le Clair, MD, FRCPC**

Professor and Chair, Division of Geriatric Psychiatry, Queen’s University.

Acting Deputy Head (Academic)

Co-Chair, Interfaculty Mental Health and Primary Care Program.

Co-Director, Centre for Studies in Ageing and Health.

Adjunct Professor, University of Western Ontario and Sheridan College.

Clinical Director, Regional Geriatric Psychiatry Program, Providence Care, Mental Health Services, Kingston, Ontario



#### **Queen's University**

- Professor and Chair, Division of Geriatric Psychiatry and Community and Primary Care Psychiatry; Department of Psychiatry, Faculty of Health Sciences
- Co-Director, Centre for Studies on Aging and Health, Providence Care, Kingston, ON
- Co-Director, Interfaculty Program in Collaborative Mental Health, Queen’s University

#### **Clinical/Administrative**

- Regional Development Coordinator of Geriatric Psychiatry Services, Partnerships and Community Services, Providence Care - Mental Health Services, Kingston, ON

#### **Interfaculty Affiliations**

##### **University of Western Ontario**

- Clinical Professor, Department of Psychiatry

##### **Sheridan College**

- Adjunct Professor

#### **Provincial/National Organizations and Ministry of Health**

- Co-Chair, Canadian Coalition for Seniors’ Mental Health
- Chair, Southeastern Ontario Regional Dementia Network
- Member, Seniors’ Advisory Committee, Mental Health Commission of Canada
- Member, Research Policy Committee Alzheimer Society of Canada
- Member, Mental Health and Addictions Minister’s Advisory Group 10-Year Plan for Ontario
- Past President, Canadian Academy of Geriatric Psychiatry (CAGP)
- Senior Project Consultant, P.I.E.C.E.S. CANADA

#### **Recognition**

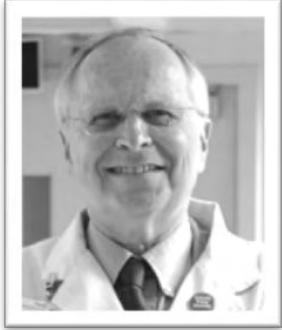
- Lifetime Achievement Award, Canadian Academy of Geriatric Psychiatry
- Host Country Award for Significant Contributions to Geriatric Psychiatry, International Psychogeriatric Association

#### **Areas of Interest:**

- Interdisciplinary Education in Aging and Mental Health and Shared Care
- Knowledge Transfer and Exchange in Mental Health in Community Primary Care and Senior Health

### **Dr. Robert Lester**

Retired EVP and Chief Medical Executive, Sunnybrook Health Sciences Centre  
Family Caregiver & Advocate



Dr. Robert Lester is a leading healthcare professional with a track record of designing and implementing progressive solutions to improve patient care. As a seasoned physician, hospital administrator, board member, university professor and independent consultant, he has comprehensive knowledge of the healthcare system from multiple perspectives. He uses this expertise, along with his innate ability to build consensus, to strengthen teams and form relationships between industry stakeholders.

Today, Dr. Lester brings his coveted strategic-thinking and signature vitality to the role of Consultant, Physician Issues, for the Ontario Hospital Association, where he has been involved in numerous special projects. He facilitated the formation of strategic partnerships with private sector organizations PharmaTrust and Patient Order Sets, which use technology to improve prescription dispensing and share best practices with hospital clinicians, respectively. Dr. Lester improved the quality of care at the Muskoka/Algonquin Health Centre by recommending a functional medical leadership structure, and helping them develop a work plan for their newly formed Surgical Program. Also notable is his contribution to the development of the Physician Assistant Program, an innovative use of health care providers to increase patients' access to appropriate medical resources.

Outside of consulting, Dr. Lester currently sits on the Boards of Ornge (formerly Ontario Air Ambulance), the Ontario Telemedicine Network, the Alzheimer Society of Toronto and the Anne Johnson Health Station. He is also on the Program Committee of the Sunnybrook Osler Centre for Prehospital Care and is a member of the Clinical Strategy, Quality and Safety Committee at the Baycrest Centre for Geriatric Care.

Dr. Lester's impressive career was launched at Sunnybrook Health Sciences Centre in Toronto, where he worked for over 30 years in positions of increasing responsibility, most recently holding the role of Executive Vice President Medical and Academic Affairs and Chief Medical Executive. Sunnybrook's global reputation for excellence and innovation was further enriched under Dr. Lester's leadership. Among his distinguished accomplishments, he helped pioneer the development of Telemedicine in Ontario, diligently kept the hospital safe and running smoothly during the unprecedented SARS outbreak, successfully mediated a serious physician abuse allegation, and enhanced the hospital's Neurosciences Program by negotiating an award-winning strategic alliance with the Baycrest Centre for Geriatric Care and St. John's Rehab Hospital.



### Sue Matthiesen. MBA

Managing Director, Aging Services and CCAC, CARF International



Susanne Matthiesen brings more than 15 years of management experience to the position of Managing Director for Aging Services and CARF-CCAC at CARF International in Washington, DC.

Ms. Matthiesen leads CARF’s aging services accreditation programs in the US and Canada for that span the continuum of services including assisted living, adult day services, continuing care retirement communities, aging services networks, home and community services, and person-centered long term care nursing home communities.

In the position of Managing Director, Ms Matthiesen leads:

- Standards development and revision for aging services programs
- Education for organizations and peer accreditation surveyors
- Strategic planning related to CARF’s aging services programming
- Fostering collaborative relationships with professional groups in a variety of sectors including government, finance, insurance, and consumer outreach

Ms. Matthiesen received her MBA focused on long-term care administration from The George Washington University in Washington, DC. Prior to joining CARF, she has worked in consulting on federal government contracts, providing graduate education on long-term care administration in an academic medical center, and developing long-term care education for a professional association.

Ms. Matthiesen’s commitment to high quality services for all individuals stems from her role as the mother to a child with a rare health condition, serving as the sole distance caregiver to her mother and aunt, and multiple experiences transitioning grandparents into accredited continuing care retirement communities.

### Dr. Carrie McAiney

Assistant Professor, Department of Psychiatry & Neurosciences, McMaster University

Dr. Carrie McAiney is an Assistant Professor in the Department of Psychiatry and Behavioural Neurosciences at McMaster University, Director of Evaluation and Research for the Geriatric Psychiatry Service at St. Joseph’s Healthcare Hamilton, and Evaluator with the Hamilton Family Health Team.

Carrie’s expertise is in program evaluation and health services research, with a particular focus on dementia, long-term care, and geriatric mental health. Examples of recent research projects include: examining the process of changing the culture within long-term care settings to be more inclusive of persons living with dementia, family members, and care providers; developing and pilot testing a resource kit for persons with dementia at the time they are diagnosed with dementia; and evaluating the Alzheimer Society’s First Link® programs in Ontario and Saskatchewan.

### **Daphne Noonan, M.Ed.**

Manager, Therapeutic Recreation York Care Centre;  
Alzheimer Society of New Brunswick Board Member

Daphne Noonan is the Manager of Therapeutic Recreation at York Care Centre in Fredericton, New Brunswick. She is also the co – chair of York Care Centre’s Narrative Care program, “Celebrating Our Stories”.

This program seeks to help staff see the resident as a real person with a real family and a personal story; it helps staff understand the resident not as a recipient of service but as a wonderful human being with a rich history. Since its inception in 2007, The Narrative Care Program has attracted attention from Newfoundland to Alberta with people seeking training in Narrative Care from a variety of care settings. It has also complemented and become an integral part of the Gerontology Program at Saint Thomas University. The program is at the heart of York Care Center’s pursuit in transforming the culture of Long Term Care and becoming a Center of Excellence.

Daphne is the author of ‘The Ripple Effect’, a chapter in *Storying Later Life: Investigations, Issues and Interventions in Narrative Gerontology* (Kenyon, Bohlmeijer & Randall), 2010. Oxford University Press. She also serves on the executive committee of the Alzheimer’s Society of New Brunswick’s Board of Directors, and serves in a national role as the board member representing New Brunswick on the Alzheimer’s Society of Canada Board of Directors.

Daphne is extremely passionate about her contribution to the exciting field of Eldercare. More specifically supporting the elderly as they age with dignity and honor.

### **Paula Neves**

Director, Health Planning & Research, Ontario Long Term Care Association (OLTCA)

Paula Neves is Director of Health Planning & Research at the Ontario Long Term Care Association, a nonprofit organization representing over 440 nonprofit, municipal and private long term care homes across Ontario. Prior to joining OLTCA, Paula worked with senior health care leaders at the Joint Policy and Planning Committee to develop the first template hospital accountability agreement in Ontario. Paula has held a variety of project management roles in public health and the non-profit sector in Ontario and Manitoba. She holds undergraduate degrees in Arts and Social Work from the University of Manitoba, a Masters of Public Administration from Queen’s University, and a PhD in Health Policy, Management and Evaluation from the University of Toronto.

### **Dr. Patrick Quail**

Chair, Long Term Care Medical Directors Association;  
Clinical Assistant Professor  
Department of Family Medicine

Dr Quail is a family physician with patients in community practice and long term care. He is a graduate of Trinity College Dublin, medical director to a private LTC provider (Intercare Corporate Group Inc) in Calgary , Medical Leader for Integrated Home Care, Alberta Health Services Calgary Zone and clinical assistant professor Dept of Family Medicine University of Calgary.

### Grace Sweatman

Chief Executive Officer, Christie Gardens Apartments & Care Inc.



- Chief Executive Officer of Christie Gardens Apartments and Care, Inc. in Toronto, Ontario since 1987
- Thirty years experience in the provision of accommodation and services for seniors
- Past President of the Ontario Long Term Care Association (OLTCA), representing 430 member homes serving 50,000 seniors in Long-term care
- Led her organization through the process of becoming the first CARF-CCAC accredited home in Ontario
- Advocated successfully to achieve recognition of CARF as an Accrediting Agency by the Ministry of Health and Long-term Care of Ontario
- Recipient of the “Award of Merit for Excellence in Environmental Design” and the commemorative medal for the 125th Anniversary of the Confederation of Canada “in recognition of significant contribution to compatriots, community and to Canada”
- In 2004, received the Leading Women award in the Business, Professional and Entrepreneur category

### In appreciation / memoriam

#### Karl Samuelson

##### Vice-President of Seniors' Services - Winchester D.M. Hospital

Karl Samuelson was an enthusiastic member of our Alzheimer Society of Canada's person centred culture change initiative. He was a true pioneer of person centred care, espousing this approach more than twenty years ago. We turned to Karl often to benefit from his unfailing support and wisdom; his passing is a loss not easily filled.

Karl joined the Alzheimer Society of Canada's initiative to shine light on this philosophy of care specifically in Canadian long term care homes. He was generous in sharing his wisdom, ideas and experience with us. A true gentleman, Karl brought out the best in all of us. We continue this important work with the memory of Karl's tireless commitment guiding us. He is missed.

### Alzheimer Society Staff Support

#### Mary Schulz, MSW; RSW (Facilitator)

Director, Information, Support Services and Education, Alzheimer Society of Canada



Mary Schulz is the Director of Information, Support Services and Education at the Alzheimer Society of Canada. Mary is an experienced health care leader. She has provided individual and family counselling to clients facing crises associated with life-threatening illness, chronic disability and cognitive impairment. She has also helped to plan and implement health care programs both on an in- and outpatient basis for clients coping with chronic and palliative diagnoses. Mary obtained her Bachelor degree in Social Work from Ryerson University and holds a Masters degree in Social Work from York University, Atkinson College.

Mary has been with the Alzheimer Society of Canada since 2006.

#### Christene Gordon B.F.A., B.Ed.

Director of Services, Alzheimer Society of Alberta & Northwest Territories

An educator with an eclectic background of teaching assignments; from music specialist to zoo educator to sexuality instructor, Christene has been working in the field of dementia care for over 20 years. She has furthered her dementia education in the United Kingdom and is currently working towards a M.Sc. in dementia care.

### **Norma Kirkby, PHEc**

Program Director, Alzheimer Society of Manitoba



Norma Kirkby is a Professional Home Economist who graduated from the University of Saskatchewan, in 1975 with a Bachelor of Science, Home Economics with specialization in Family and Resource Management. She holds a Certificate in Financial Planning and has taken selected Masters level courses in adult education. She holds professional membership in the Manitoba Association of Home Economists.

Norma joined the Alzheimer Society in June of 2002, and held the position of Education Manager until May 2007 when she assumed the responsibility of Program Director. As Program Director she is responsible for the Society's vision for education, client services and advocacy and coordinates the work of 9 staff.

Norma presents annually at the Alzheimer Society of Manitoba's conference as well as to other conferences and professional and caregiver groups in Manitoba. She is a member of the Manitoba Alzheimer Strategy Overview Committee and leads the implementation of the P.I.E.C.E.S.™ dementia education initiative for the province. Norma participates in and sparks discussions about emerging issues in elder and dementia care as they arise.

Norma has lived and worked in rural Canada for the majority of her career. She takes special interest in championing the needs of people living in rural and remote areas.

### **David Harvey**

Chief Member Services Officer, Alzheimer Society of Ontario



David serves as Chief, Public Policy and Program Initiatives with the Alzheimer Society of Ontario. In this position, he helps the Society influence the development of public policies that improve the quality of life for persons with dementia and their families or that further the search for a cure. David is responsible for supporting strategic partnerships with many organizations that share our mission to improve the lives of persons with chronic conditions, their family caregivers, as well as improving the knowledge and capacity of the healthcare workforce. David served as national spokesperson at the launch of the Rising Tide Report in 2010.

Program development is another key portfolio which involves collaboration with other partners, especially the local Alzheimer Societies in Ontario. First Link is an example of one program that has been successfully launched in Ontario. Development is now underway in the field of health promotion. As well, David co-chairs the Alzheimer Knowledge Exchange that serves the broad dementia community in Ontario and serves on the Steering Committee of its national counterpart the Canadian Dementia Research and Knowledge Exchange.

David holds a Bachelor of Arts (Philosophy) from the University of Western Ontario, a Master's degree in Library Science from the University of Toronto and a Masters of Education from the University of Western Ontario. In addition, David has a diploma in public administration. David has been a speaker at many professional conferences. David has also served on several boards in the non-profit and cultural sectors.

### **Barbara Lindsay LLB**

Senior Manager of Advocacy & Public Policy, Alzheimer Society of BC



Barbara Lindsay has been with the Alzheimer Society of B.C. since 1994 and is currently the Society's Senior Manager of Advocacy and Public Policy. Her work with the Society involves planning, implementing and evaluating public policy and advocacy, and liaising with government agencies and regional health authorities. A lawyer whose passion is for people rather than paperwork, Barbara also assists Society staff in their work supporting people affected by dementia with their advocacy and legal planning, as well as providing advocacy skills training to staff and volunteers.

Barbara is committed to ensuring the voices of people with dementia, caregivers and families are heard as we work towards transforming B.C.'s dementia system of care.

### **Eric Lamoureux**

Director, Public Policy and Government Affairs, Alzheimer Society of Canada

As an impassioned advocate with over fifteen years of experience in the public and government relations industry, Eric has extensive experience in both the government, corporate and not for profit sectors. In the course of his career he has developed public policy and advocacy programs and overseen a number of advocacy events and campaigns.

During his decade as senior political staff on Parliament Hill, Eric worked in both the Senate and the House of Commons in various capacities which saw him work for elected officials from across the country. Eric has been recognised for his contribution to the Ottawa lobbying community and is a board member of the Government Relations Institute of Canada, association of government relations professionals.

### **Chandra MacBean (Ex officio)**

Executive Director, Alzheimer Society of New Brunswick

Chandra MacBean is the Executive Director of the Alzheimer Society of New Brunswick (ASNB). Chandra started with the Alzheimer Society as a summer student and went on to work directly with families and persons with Alzheimer's and other dementias delivering programs and services. Since becoming executive director, Chandra has worked hard to position the ASNB to be poised to provide exceptional programs and services to those living with Alzheimer's and other dementias and their families through an extensive growth process. Chandra obtained her Bachelor degree in Sociology and Gerontology, and holds a Masters degree in Sociology from the University of New Brunswick.

### **Debbie Benczkowski (Ex officio)**

Interim Chief Executive Officer, Alzheimer Society of Canada



Debbie Benczkowski has worked in the Canadian voluntary sector for over thirty years, in the areas of direct service, supervision, and management. With a degree in Social Work from the State University of NY at Buffalo, Debbie currently serves as Interim Chief Executive Officer / Chief Operating Officer of the Alzheimer Society of Canada, with responsibility for the Society's Programs & Services, including research & education, member services, human resources and corporate secretariat. Debbie has lead the provision of support and mentorship to the Alzheimer's Association of Trinidad & Tobago, under a twinning program run by Alzheimer's Disease International (ADI). Debbie also served as ASC's Interim Chief Executive Officer from June to December 2009.