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Good Afternoon - the BSO Strategy was started five years ago to enhance services for people with challenging and complex responsive behaviours. In that time, a provincial framework of care has been developed, with LHIN action plans implemented to deliver locally appropriate service models. Initially North Simcoe Muskoka LHIN hosted the BSO provincial coordination and reporting role and since March 2013 local stakeholders have worked to champion the strategy at a system and operational level.

LHIN CEOs recently endorsed a recommendation to fund a single provider to lead BSO provincial work and North Bay Regional Health Centre (NBRHC) has been selected as the provincial BSO lead organization.

In addition to her responsibilities as North East BSO Regional Manager, Monica Bretzlaff will now be the BSO Provincial Manager and responsible for the following provincial deliverables:

- To collect activity tracking information and share it with the LHINs and with the Ministry
- To collate legacy indicators and share the results with the LHINs and with the Ministry
- To develop collaboratives for the purpose of sharing of innovative practices across the continuum of care and to identify promising practices to providers throughout Ontario
- To prepare a short summary report annually that provides a snapshot of LHINs' BSO achievements
- To work with the Alzheimer's society and other provincial associations, in a collaborative way, to better the care for people experiencing responsive behaviours.

For more information on the BSO Strategy and the provincial work underway, please reach out to Monica at 705-675-9193, ext. 8905 or monica.bretzlaff@nbrhc.on.ca.

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